

Food Bank of Alaska Privacy Policy

Food Bank of Alaska is committed to taking all reasonable steps to ensure that information provided to us is handled in a safe and secure manner. We value your support and are committed to protecting your privacy. This privacy statement has been created to communicate our practices regarding the collection and dissemination of information that you provide to us and that can be linked to a specific individual. Information such as a name, postal address, telephone number, email address, or any other information provided to us by our supporters or visitors to our site will be referred to hereinafter as "Personal Information."

Food Bank of Alaska does not share your information. We will not take your personal information and sell, exchange, or rent it to any other organization or individual.

Food Bank of Alaska's Collection and Use of Personal Information

If you choose to make a donation, Food Bank of Alaska may ask for pertinent information to complete your transaction or inquiry, such as your name, business, address, phone number, and email address.

When you visit our website, we also collect certain information, such as the number of visitors to the site and the specific pages viewed.

Food Bank of Alaska may use your phone number to verify details of your gift, to personally thank you for your donation, or to invite you to special events.

The personal information that Food Bank of Alaska collects from you is used to fulfill your transaction or inquiry. This may include:

- Fulfilling a donation request, including credit card verification and sending a tax receipt
- Responding to inquiries about promotions, food drives, or employment
- Following up on volunteer inquiries
- Making updates to personal information upon individual request
- Confirming a donation request
- Personally thanking you



- Sending you additional Food Bank of Alaska materials, upon request
- Protecting the security and integrity of the site
- Protecting against threats to safety or property
- Protecting against legal liability

For credit card donations, Food Bank of Alaska partners with SafeSave to securely process each transaction. To complete these transactions, SafeSave requires your correct name, business (if applicable), address, credit card number, and expiration date. SafeSave's firewalls and encryption technology are state-of-the-art, ensuring the confidentiality of your transaction.

For monthly donors making recurring electronic donations with a credit card, Food Bank of Alaska works with SafeSave to enact automatic deductions from your credit card, per your authorization and specifications.

Food Bank of Alaska employees, agents, and contractors with access to personal information are required to protect this data in compliance with our Privacy Policy.

How do you contact us regarding your information?

Please call (907) 222-3114 or email <u>development@foodbankofalaska.org</u> with any other questions or concerns or to update your information.

Online Security: We Handle Your Donation with Care

All data and processing of online donations are encrypted and transmitted via a secure Internet connection and are processed using Payment Card Industry Data Security Standards (PCI)-compliant methods. A Level 1 PCI-Certified Gateway securely stores data, and no credit card numbers are stored online.

To prevent unauthorized access, maintain data accuracy and ensure the correct use of information, we have put in place appropriate, electronic and managerial procedures to safeguard and secure the information we collect online.

Information about Children

Food Bank of Alaska does not knowingly collect any Personal Information from or about a child without consent from the child's parent(s) or guardian(s). We do not knowingly mail any fundraising solicitations to minors.



External Links

Links to other Websites do not imply endorsement of the content of those websites. Links provided are there as a convenience to the user. Food Bank of Alaska is not responsible for the materials or content contained on any Website linked to this site. Furthermore, this Privacy Policy only applies to the use of the Food Bank of Alaska site. Please review the Privacy Policy of any outside site you visit. We do not disclose any Personal Information to those operating linked sites and are not responsible for their privacy practices.

Modification of Privacy Policy

Food Bank of Alaska may change this Privacy Policy at any time, by posting the changed or amended Privacy Policy on the website. Your continued viewing of or use of this website following the posting of any changes to this Privacy Policy will signify your assent to any such changes or amendments.

Contact Us

Should you have any questions about this Privacy Policy, the practices of this website or your dealings with this website, contact Food Bank of Alaska at development@foodbankofalaska.org or mail:

Food Bank of Alaska Attn: Development Department 2192 Viking Dr Anchorage, Alaska 99501